

IDENTIFICATION AND VERIFICATION ADDRESS REVIEW



Please follow the 5 steps below

For DSC use only:
FDNWID

Customer name:	<input type="text"/>
CIN:	<input type="text"/>

What you need to do:

1. Proof of identity - Please copy ONE document from this list and have it certified (see section 4)

****Please don't send original documents****

please tick

- current full and valid passport - we can't accept temporary ones. If you've recently changed your name, please also send certified copies of any supporting documentation. As we only offer accounts to UK residents, if you send a non EEA passport we'll also need you to include a Visa confirming your right to live in the UK
- current full or provisional UK photocard driving licence (not including counterpart)

Note : if you're using a Full UK photocard Driving Licence this can be used for both your address and identity

- current National Identity Card (only acceptable for EEA or Swiss National customers)
- current Northern Ireland voter's card.

If you're not using a Driving Licence, **Please remember** - we need one document for proof of identity and a different one for proof of address.

2. Proof of address - Please copy ONE document from this list and have it certified (see section 4)

****Please don't send original documents****

please tick

- Council Tax bill for current billing year or reminders and demand letters, dated in the last 4 months
- utility bill eg gas, electricity, oil, broadband, dated in the last 4 months
- water rates bill for current billing period, includes reminders and demand letters, dated in the last 4 months
- landline (not mobile) telephone bill, dated within the last 4 months
- Sky or cable TV bill for your home address, dated in the last 4 months
- UK bank (excluding **first direct**), building society or credit union statement. These must include name, current address and be dated in the last 4 months showing active transactional history
- UK credit card (excluding **first direct**) statement, dated in the last 4 months showing active transactional history
- a UK mortgage (excluding **first direct**) statement from a recognised lender, dated in the last 12 months
- HM Revenue & Customs tax notification or summary, dated in the last 4 months
- Benefits Agency letter (Department of Work and Pensions (DWP), Jobcentre Plus, Child Benefit Office, Veterans Agency) confirming your rights to benefits, dated in the last 4 months.

3. Proof of your 'Right to Reside' (live) in the UK - please copy the relevant documents from this table

Status	Document(s) we need
Dual national with UK citizenship	A current full UK passport (sorry we can't accept temporary ones)
'Pre-settled' EEA or Swiss national	Your tenancy agreement or voters roll confirmation, and evidence of employment for the last 12 months
Non-UK national with indefinite leave to remain, enter or 'right of abode'	A letter from a UK Government agency confirming your status in the UK
Non-UK national without 'Indefinite Leave to Remain or Enter' or 'Right of Abode'	A current valid passport with visa stamp or work permit/visa showing date of entry into the UK (the work permit/visa must have at least 12 months left until it expires when you apply), and evidence of employment for the last 12 months

****Please don't send original documents****

4. Ask one of the possible certifiers from the list below to write the relevant statement on each of your photocopied documents and sign to say they verify them. If any of your documents are more than 1 page, please ask the certifier to complete the below on the 1st page and sign and print their name on each individual page

A. For documents that contain a photo:

I [full name of certifier] confirm that this is an accurate copy of the original and the photo is a true likeness of [full name of the customer].

B. For documents that don't contain a photo:

I [full name of certifier] confirm this is an accurate copy of the original document for [full name of the customer].

Each document must also include the:

- reference number at the top of this letter
- Certifier's signature and full name - they need to sign as an individual not for a company
- Certifier's occupation, company/professional address and phone number, ideally on letter headed paper
- Certifier's professional registration number if they have one
- date of certification.

It's important each document includes this information as without it we may not be able to accept them.

The person signing must be active in their profession and can't be a relative or someone who lives at your address. We may contact them for further verification.

We can only accept the following as certifiers; and they must be registered and based in the UK.

- Chartered Accountant
- Chartered Legal Executive
- Dentist
- General Practitioner
- Nurse
- Midwife
- Optician
- Pharmacist
- Solicitor
- Independent Financial Advisor.

5. Send us the certified copies and this form, using the envelope provided.

Please remember to tick the documents you've chosen in section 1 and 2 before returning this form. The details on the documents you send need to match the details you've provided on your application.

It's worth bearing in mind that your application may be delayed if a certified document doesn't meet our criteria and we may need to ask you to get it re-certified.

For more information on the documents you can use visit firstdirect.com/security-centre and select 'What we need to keep you safe'.